24hour home care
Community Supports

Family Guide

Care from Someone You Know and Trust

Medi-Cal members may qualify for **free in-home care**, with the freedom to choose their caregiver and have that person get paid.



How We Help Families

Care That Starts With Trust
Care feels different when it comes from someone your loved one already knows. You choose that person, a family member, friend, neighbor, or someone in your community. We hire them, train them, and pay them to provide care.

Personal Care and Homemaker Services
Day-to-day support at home from a caregiver your loved one already knows and trusts.

- Bathing
- Companionship
- Dressing
- Meal Support
- Medication Reminders

Respite Care
When the primary caregiver needs a break, a trusted second caregiver steps in.

How To Get Started

A Referral Is Submitted
Your social worker, care coordinator, or community liaison submits a referral on your loved one's behalf.

We Call You To Get Started
Picking up our call is all it takes to get things moving.

We Handle The Approval Process
We work with the health plan to verify eligibility and get authorization.

Care Begins
We onboard your caregiver so care can begin right away.

Have This Ready When We Call

- Medi-Cal ID card (CIN number, starts with '9').
- IHSS case number, if applicable.
- Name of your preferred caregiver.

To learn more about us, visit:

24hrcares.com/family-guide

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